

HERE'S WHAT TECHADVISORS CAN DO FOR YOUR BUSINESS

We can keep your IT services up and running with:

- A responsive Support Center
- Reliable Online Support
- Industry Standard Compliance
- Competent and skilled team members poised to manage your business's IT needs

Call or email us today to schedule a free on-site evaluation:

 **937-528-2460**

 **support@techadvisors.us**

TechAdvisors



937-528-2460



support@techadvisors.us



TechAdvisors.us

TechAdvisors

THE PERFECT PARTNER
TO MANAGE YOUR IT
SERVICES

937.528.2460

support@techadvisors.us

TechAdvisors.us

ABOUT US

No matter the business sector you're in, TechAdvisors customizes an IT strategy that keeps your network running while protecting your data.

Our Support Center team resolves issues quickly. On average, 80% of Support Center inquiries are fixed on the first call and within 30 minutes.

Our commitment to serving you is available day or night. You can reach a member of our Support Center team seven days a week.

TechAdvisors technicians have over 30 years of cumulative engineering experience. You can trust them to manage everything from legacy (outdated) systems to the most current operating systems and hardware.

All TechAdvisors employees are CJIS certified for government data handling. Our team serves hundreds of small and medium-sized businesses ranging from 1 to 300 employees in both the public and private sectors.

The broad range of industries we serve gives us the experience to promptly resolve issues with as little downtime as possible.

The sophistication of our business clients includes operators of industrial laser cutters, medical imaging machines, mobile terminals, and police cruisers. We manage the daily IT needs of these and other types of clients within our diverse customer mix.

SUPPORT CENTER & ENGINEERING

The TechAdvisors Support Center and Engineering team are ready to serve when you need us. Our team is prepared to meet your demands seven days a week.

Support Center

- Resolves 80% of tickets on the first call within 30 minutes
- Responds quickly to your phone calls and emails
- Coordinates after-hours support
- Deciphers software installation challenges
- Offers administrative support (e.g., setting up emails for new employees, name changes among staff, and password management)

On-Site Engineering

- Conducts preventive and emergency maintenance
- Installs new hardware
- Manages AWS and Azure cloud services
- Places engineers on-site to assist clients with large, complex installations

NETWORK MANAGEMENT & SECURITY/COMPLIANCE

Our remote interface with your office safely allows us to monitor your network. Also, we ensure your system has the external security policies needed to remain compliant with current industry standards. Examples of these services include:

- Automatic device updates
- Asset lifecycle management
- Automated Windows updates
- Hardware monitoring
- Hardware/licensing audits

Our service plans accommodate a wide variety of needs for your business, including:

- Co-Managed Services – Provides backup support to clients when additional help is needed (e.g., access our Support Center when the on-site staff is away from the office)
- Engineering Services – Augments support to your IT department on large projects (e.g., logistical assistance when relocating offices)

Here's what TechAdvisors Can Do for Your Business

We keep your IT services up and running with:

- Reliable Online Support
- Industry Standard Compliance
- Competent and skilled team members poised to manage your business' IT needs

Call or email us today to schedule a free evaluation: 937-528-2460 | support@techadvisors.us