

TechAdvisors

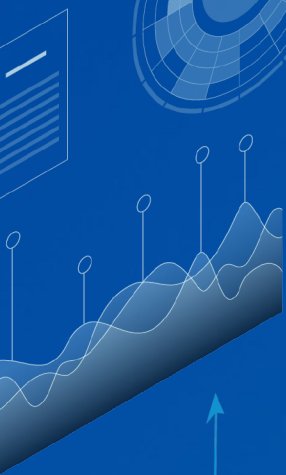
EBOOK

Make Office Life Easier With

# Managed Services

<https://techadvisors.us>





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# Introduction

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estimated to be  
between \$137 and \$427 per minute

**“The average cost of IT downtime is estimated to be between \$137 and \$427 per minute for small businesses and can run into thousands for larger organizations.”**

identified talent shortage as one  
of the major risks facing organizations today



# An Overview of Managed IT Services

## Proactive IT Support





companies

estimated 90 percent of Fortune 1000

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# On-Call IT Help

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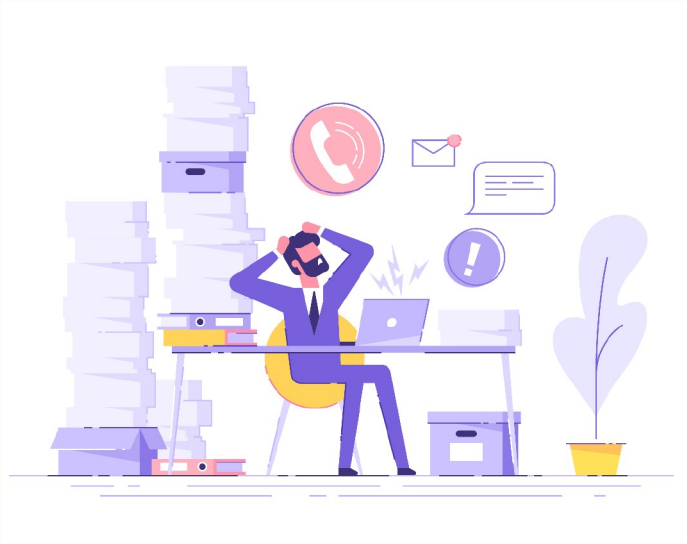




**Faster Response and  
Increased Productivity**

**Less Stressful Working  
Environment**

Technostress



## Round-The-Clock Support



## Support for Mobile and Remote Workers

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# IT Education for Employees and Your Organization

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## Cybersecurity Training

**Over 40 percent of data breaches are caused by employee negligence...**



Over 40 percent of data breaches are caused by employee negligence,

## Staff Onboarding

There's always a learning curve to starting any new role. Chances are, new employees may have to use software that they've not used before or work with IT processes that are unfamiliar to them.

Getting your MSP to train up your staff on IT software and processes, as well as vital security measures, can make the onboarding process of new staff more efficient. As such, they'll be able to run at optimal productivity sooner.

## Upskilling Your In-House Team

As well as working with non-technical staff, your MSP can work together with your IT team to provide mentoring and training. In these days where we're experiencing a global IT shortage, it's often easier to upskill your existing workforce than to hire for a new role.

Upskilling your existing employees is also much more cost-effective and faster than going through the whole process of advertising a position, processing applications, interviewing, and hiring.

microlearning

## Strategic Planning Support

## Advising on Regulatory Compliance

# No More Panicking Over Deleted Files


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Human error is the biggest cause of data loss

accidentally deleted

**Human error is the biggest cause of data loss...**



An MSP will ensure that your data is backed up as regularly as it needs to be and can be recovered quickly in the event of data loss. For most businesses, this means a combination of real-time syncing of files to the cloud and backing up entire systems locally.

Depending on the type of data loss, you may need to recover individual files, applications, or completely restore a machine from the operating system up. Whatever you need to get back up and running, your MSP will take care of it quickly.

## Developing a Backup and Recovery Plan

If you're currently managing your own backups, that's better than nothing. But what would you do if a virus wiped out your entire network or your hardware was all ruined in a flood? How quickly would you be able to restore all your data and be back up and running as normal?

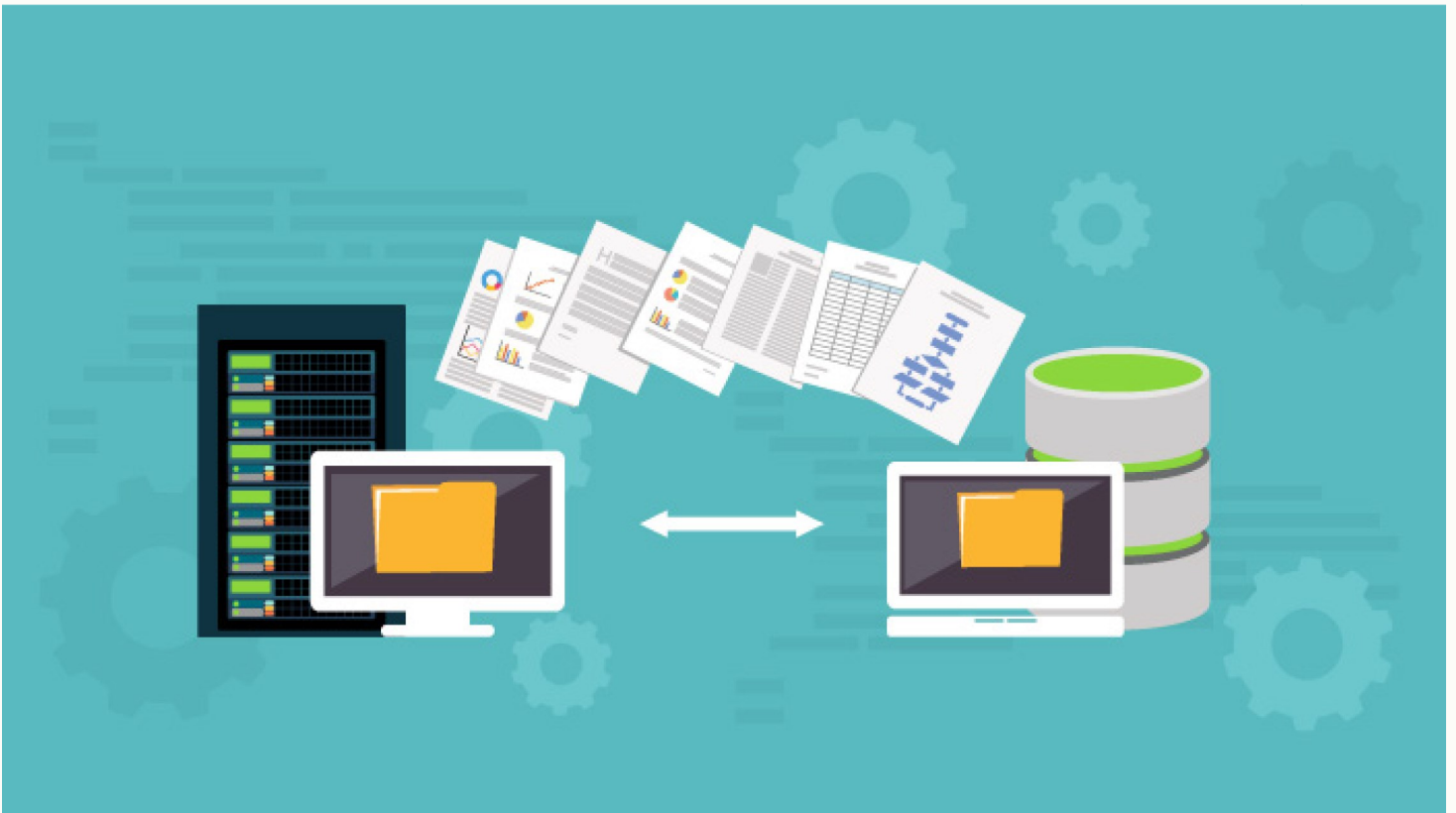
Recovering from a data loss is more than simply running the backup. You need a disaster recovery plan to cover all eventualities, and recovery may mean buying and setting up new hardware, plugging security holes, and managing customer concerns, as well as just restoring the data.

An MSP will work with you to develop a detailed backup and recovery plan for any eventuality. They will then do whatever needs to be done to ensure your files and systems are restored as quickly as possible in a data loss event.



# Backup Security

But, there are security implications when you turn over the responsibility of keeping your data secure to a third party. Many businesses will need to adhere to certain data storage regulations, especially for customer data.



# How Managed Services Help Human Resources

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# The Solution Is Simple

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