Managed Service Provider vs. Internal IT

There are many benefits in hiring an experienced MSP.

Let's take a look at some of the key differences from having an internal team.

Managed Service Provider	vs.	Internal IT
Predictable flat-rate monthly fee	**Cost**	Salaries and health benefits per employee
Proactive monitoring of all business applications and hardware	**Technical Suport**	Tends to troubleshoot day-to-day issues
Access to highly trained certified technicians	**Skill**	Depends on internal team capabilities and knowledge
Fully staffed help-desk 24/7/365	**Availability**	Mostly during business hours
Tier 1,2,3 support	**Escalation**	Internal team
Access to all the most advanced equipment and software	**Technology**	Limited to what is provided by the company
Less	**Control**	More
Very Scalable	**Scalability**	Lacks
Access to all the most advanced security technology	**Security**	Limited to what is provided by the

**There are much more benefits from experienced MSP.
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